



Castles & Crowns, Inc.

Return/Exchange Form

11111 HWY 31 Suite I
 Spanish Fort, AL 36527
 (251) 622-3244
 www.castlesandcrowns.com
 9 am – 4 pm (CST)
 Monday-Friday

Name: _____
 Address: _____
 City, State, Zip: _____
 Phone: _____
 E-mail: _____
 Order #: _____
 Comments: _____

Please list the item(s) you are RETURNING below:

	Size	Quantity	Item Description	Price
1			NO RETURN ON 50% OFF OR MORE	
2				
3				
4				
5				

Reason for return (check box): *Too Small* *Too Big* *Defective* *Shipping Error*
 Other _____

Would you like to: *Exchange your item(s) (list items below)* *Credit Voucher* *Refund*

	Size	Quantity	Item Description	Price
1				
2				
3				
4				
5				

Please choose your Postage & Handling method Postage & Handling for Exchanges \$ _____
 USPS - \$5.00 **FedEx Ground - \$10.00** **TOTAL** \$ _____

Credit Card # _____/_____/_____/_____ Exp Date: ____/____ CVC Code: ____
 (Personal Checks, Visa, Discover or MasterCard Accepted)

ALL Exchanges and Returns must be received within 30 days of customer's receipt. Anything after the 30 day return period will not be honored. Please allow 2-3 weeks for your exchange to be processed.

Inspect your item(s) carefully upon arrival. Please contact our customer service department within 30 days for any item(s) with imperfections or quality issues. Any damage noted after 30 days will be the customers responsibility. Castles and Crowns cannot be held responsible for damages incurred to clothing after delivery.

Our fabrics are not stain or rip proof and are not preshrunk. Washing in cold water, hang dry or low heat tumble dry are recommended. Follow-up with a cool iron as needed. Please note a hot iron may scorch poly/cotton fabrics!